

W-01303A-08-0227
SW-01303A-08-0227

ORIGINAL



0000092998

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2008 - 74138

Date: 12/22/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Allen **Last:** Weisler

Account Name: Allen and Sandra Weisler

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

12/22/08 SUN CITY WEST WATER DISTRICT.

[REDACTED]
CORTE BELLA
SUN CITY WEST, AZ 85375

Arizona Corporation Commission
DOCKETED

DEC 30 2008

DECEMBER 18, 2008

AZ CORP COMMISSION
1200 W. WASHINGTON STREET
PHOENIX, AZ 85007

DOCKETED BY [REDACTED] *nr*

RECEIVED
2008 DEC 30 P 2:11
AZ CORP COMMISSION
DOCKET CONTROL

RE; AMERICAN WATER WORKS INCREASE.

AS A RESIDENT OF CORTE BELLA, SUN CITY WEST, I ENCOURAGE YOU TO STOP THIS INCREASE OF 79.8% ON MY WATER BILL

THE WATER COMPANY ALREADY INSTALLED 1" HOOKUP FOR MY STYLE HOUSE IN CORTE BELLA VS. 5/8" HOOKUPS IN SUN CITY WEST THUS DOUBLING MY BILL FOR A HOUSE SMALLER THAN THE ONE I CAME FROM FOR THE SAME USAGE.

MY WATER BILL IS LARGER THAN ANY OTHER UTILITY THAN MY ELECTRIC AND WILL SURPASS THAT IF THE INCREASE IS GIVEN..

WE ARE RETIRED AND IN THESE TIMES OF POOR ECONOMIC PROBLEMS THIS IS UNACCEPTABLE.

ALLEN WEISLER
SANDRA WEISLER

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/22/08 Response in writing to Mr. Allen Weisler

December 22, 2008

RE: Arizona American Water Company

Dear Mr. Weisler:

Your letter regarding the Arizona American Water Company ("AAWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 12/22/2008

Opinion No. 2008 - 74138

W-01303A-08-01227
W-01303A-08-01227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No.** 2008 - 74153

Date: 12/22/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Alberta **Last:** Lowrey

Account Name: Alberta Lowrey

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

12/22/08 SUN CITY WEST WATER DISTRICT.

December 15, 2008

Alberta Lowrey
[REDACTED]

Arizona Corporation Commission
1300 W. Washington
Phoenix, AZ 85007-2929

Docket # W01303A-08-0227

In regard to the Arizona American Water Proposal for a 79.8% water rate Increase

This is definitely not a time for a 79.8% increase on our water charge!

Especially when we have already had a 23.5% waste water increase a few months ago from Arizona American Water.

We, as well as most people who live in Sun City West, are on a fixed income with a small cost of living increase on social security.

The proposed increase is excessive, especially at this time. A realistic rate increase should be about 5% to 10%, that we could probably live with.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you for your attention in this matter.

Sincerely,

Alberta Lowrey
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

December 23, 2008

RE: ARIZONA AMERICAN WATER COMPANY

Dear Water Customer:

Your letter regarding the Arizona American Water Company ("AAWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AAWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 12/22/2008

Opinion No. 2008 - 74153
